



**PROJECT MANAGEMENT UNIT (PMU)  
PUNJAB URBAN LAND SYSTEM  
ENHANCEMENT (PULSE)  
Board of Revenue (BOR)  
Government of the Punjab**



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**REQUEST FOR EXPRESSION OF INTEREST (REOI)  
(CONSULTING SERVICES – FIRM SELECTION)**

**Country:** Pakistan

**Name of Project:** Punjab Urban Land Systems Enhancement (PULSE) Project

**Contract Title:** Hiring of Consultancy Services for Establishing GBV/SEA/SH Case Handling Protocols, and GRM Strengthening under the PULSE Project

**Credit No.:** 7041-PK

**Reference No.** PK-BOR-PUNJAB-473572-CS-CQS

The Project Management Unit, Punjab Urban Land Systems Enhancement (PULSE) Project, Govt. of Punjab has received financing from the World Bank toward the cost of the Punjab Urban Land Systems Enhancement (PULSE) Project, and intends to apply part of the proceeds toward payment of Hiring of Consultancy Services for Establishing GBV/SEA/SH Case Handling Protocols, and GRM Strengthening under the PULSE Project.

The objective of this consulting service is to update, and develop all necessary GBV/SEA/SH case handling protocols and their inclusion in the existing GRM Framework, Mapping of GBV/SEA/SH Service Providers and establishing referral pathways for GBV/SEA/SH incident management, Training of all relevant stakeholders on key concepts of GBV, SEA/SH, protocols of case handling, and survivor-centered approaches

The detailed Terms of Reference (TOR) for the assignment can be found at the websites: <https://pulse.gop.pk/> or can be obtained from the address given below.

The PMU-BOR, PULSE now invites eligible consulting firms to indicate their interest in providing the required services as explained in the ToR. Interested firms should provide the following information demonstrating that they have the required qualifications and relevant experience to perform this assignment. Key Experts will not be evaluated at the shortlisting stage. The parameters for evaluating EOI responses are given below: -

- (i) Valid / active registration with income and sales tax authorities / department.
- (ii) At least five years of demonstrated experience in implementing GBV/SEA/SH risk mitigation measures at large scale including GBV case handling, developing and maintaining GRM systems, establishing referrals, service provision to survivors. Proven experience in developing training material and delivering trainings to diverse stakeholders, including Government officials, project staff, and contractors.
- (iii) Familiarity with World Bank's requirements and guidelines on GBV/SEA/SH, as well as local legal and social contexts in Pakistan.

*See*

- (iv) A multidisciplinary team including GBV/SEA/SH specialists, legal experts, Psychosocial support expertise, and capacity-building professionals.

Note: The firm must provide the documentary evidence of the assignments carried out.

The attention of interested Consultants is drawn to Section III, paragraphs, 3.14, 3.16, and 3.17 of the World Bank's "Procurement Regulations for IPF Borrowers" dated November 2020 ("Procurement Regulations"), setting forth the World Bank's policy on conflict of interest.

Consultants may associate with other firms to enhance their qualifications, but should indicate clearly whether the association is in the form of a joint venture and/or a sub-consultancy. In the case of a joint venture, all the partners in the joint venture shall be jointly and severally liable for the entire contract, if selected. Firms interested to participate in JV should submit information for each partner, which will be assessed independently regardless of capacity/experience of the other partner. For firms in arrangement of lead sub-consultant, only the experience and capacity of lead firm will be assessed. However, such arrangements should be clearly mentioned in Expressions of Interest Response.

A Consultant will be selected in accordance with the **Consultant's Qualification-based Selection Method** set out in the Procurement Regulations.

Further information may be obtained at the address given below during office hours from 0900 to 1700 hours. This REOI is also available on the website: <https://pulse.gop.pk/>.

Expressions of interest must be delivered in written form to the address below (in person, or by post) by or before 1500 hours on 18<sup>th</sup> March, 2025.

The assignment title of the consultancy should be clearly written on the front of the envelope or in the subject line.



**Procurement Specialist**

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